

Matthew P. Bowlin

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MatthewBowlin.com

SUMMARY

Dedicated IT professional with a passion for creative problem-solving and continuous learning. Expert in Siebel systems, excelling in development and management, and aligning technology with business needs. Skilled in leading teams, optimizing workflows, and providing guidance in Siebel configuration and scripting.

- Recognized for exceptional troubleshooting and performance tuning skills within Siebel environments, ensuring efficient and effective system operations.
- Skilled in developing and conducting comprehensive training programs for Siebel functionalities, enhancing both end-user experience and IT staff expertise.
- Proactive in IT security and experienced in coding, with a history of developing automated systems and applications to streamline operations and enhance user engagement.
- Creator of *Asteroid Hopper*, a fully published family-friendly mobile game built with Kotlin and available on the [Google Play Store](#). Portfolio and game updates available at **MatthewBowlin.com**.

EXPERIENCE

Information Technology Specialist 4 NYS Attorney General Jul 2024 – Current

Promoted to oversee a broader scope of IT operations, while continuing to lead the Siebel development team's efforts. Responsibilities include architecting Siebel solutions that align with both technical and business objectives, managing multiple complex projects simultaneously, and leading cross-functional teams in seamless system integrations. Providing expert guidance in all facets of Siebel configuration, scripting, and workflow optimization, with additional focus on strategic decision-making and resource management. Spearheading efforts in performance tuning, troubleshooting, and training initiatives for end-users and IT staff. Ensuring continuous improvement by staying up-to-date on emerging technologies and applying them to enhance Siebel system efficiencies.

Information Technology Specialist 3 NYS Attorney General Feb 2023 – Jul 2024

Leading and specializing in the Siebel development team's efforts, with a focus on designing, developing, and maintaining Siebel applications in alignment with business needs. Extensively collaborating with cross-functional teams to integrate Siebel solutions seamlessly with other business systems. Providing expert-level guidance in Siebel configuration, scripting, and workflow optimization. Responsible for performance tuning and advanced troubleshooting in Siebel environments. Developing and conducting comprehensive training for end-users and IT staff in Siebel functionalities. Continuously updating and enhancing Siebel technological knowledge and expertise to foster innovation and process improvement.

Information Technology Specialist 2 NYS Attorney General Jan 2022 – Feb 2023

Proficient in pertinent operating systems, software, and coding. Exceptional skills in troubleshooting and analytical reasoning. Constructing, validating, and sustaining Siebel infrastructure to expedite software development and deployment. Additionally, developing automation tools for front-end tasks.

EDUCATION

Western Governors University

Information Technology

2019-2022

College of Staten Island High School for International Studies

Graduated 2009

Skills

Operating Systems: Linux, Windows 95 – Windows 11

Programming: Python, JAVA Script, C#, PL/SQL, Kotlin

Other: Mobile App Development (Android), Jetpack Compose, Google AdMob, Google Play Console

IBM: AS400, iSeries, ACS. Mainframe

Microsoft Office: Word, Excel, Access, Power Point

Oracle: Siebel, OBIEE

Robot (Help Systems): Robot Alert, Robot Networking, Robot, Console